

Monica Dowd is the Associate Director of Business Services for University Health Services and the Counseling and Mental Health Center at the University of Texas at Austin. She oversees the finance, human resources, materials management, and billing/insurance departments. Prior to joining University Health Services in April of 2020, Monica was the Revenue Cycle Administrator for Ascension Medical Group Texas where she oversaw the revenue cycle for 3 central Texas markets. Her 20-year career has been focused on optimizing revenue cycle processes and financial management in varied clinical settings. She has successfully executed two electronic health record migrations and led the teams for ICD-10 implementation, meaningful use adoption and good faith estimate application.

Monica received her Bachelor of Business Administration degree in finance from the University of Texas at Austin and her Master of Business Administration from Texas State University.